

Transport Questions

In school children have to stay in bubbles will they have the same bubbles on transport?

No; the team have tried to plan utilising bubbles, however one route was in excess of 2 hours long which would have a detrimental effect on the passengers, drivers, PA's, school staff and families. The new guidance advises that due to their being only small numbers travelling on vehicles, the vehicle and class can have a bubble, this has also been passed by staff in Public Health.

When will get information forms to fill in for transport?

Yes; if the child is new to home to school transport, otherwise for the children who already receive home to school transport a children's information will be updated during their transport review. However, if your child needs have altered you should contact 01482 616159 so your child information can be updated and forwarded to the Passenger Transport Team who can organise appropriate transport arrangements.

How long will it be before we know what bus and escort our child is getting?

Passenger Transport Team have all the names of the children who require transport and are now planning for September; we are expecting all parents/carers will be advised during August of their child's arrangements for September.

If your child is travel sick are they last pick up and first drop off or do you make other arrangements for this?

Transport is planned to minimise the journey time for all the children who are transported therefore consideration of the time other children are on the bus must be taken into account unfortunately it is not possible.

If a child is at mainstream with an EHCP and they are finding public transport impossible to access could they be provided with private transport to school?

The LA is working closely with public transport providers to ensure there are enough vehicles to transport children to school. If a child's needs impact on their ability to access public transport an assessment can be undertaken for home to school transport services.

Will all escorts be facing the pupils from September instead of sitting with their backs to the children?

In line with government guidance; the use of face to face seating on home to school transport should be avoided, passenger assistants must sit in the best place to be able to assist all passengers. If the buses are full of passengers in wheelchairs, the passenger assistant will sit at the front of the vehicle, if a child requires 1:1 another PA will be also on the vehicle and will be sat next to the child. (All our vehicles have forward facing seats with the exception of black cabs)

Have all bus drivers and escorts had autism/disability training if not will it be offered?

During the Pandemic all training has been cancelled. However the Passenger Assistants all receive an induction, child specific training delivered by the special schools, basic first aid, epilepsy training and anything else which is deemed necessary. The team heavily rely on the information that is sent through prior to setting up transport and should be informed if there are changes to a passenger's needs.

How do you make reasonable adjustments to the journey to help people with sensory needs? The team have not been asked to do this previously.

How many children will be on the bus at any one time?

This varies from bus to bus, depending on the needs of the children.

Have all the drivers/escorts had full DBS checks including taxis?

Yes; all drivers and passenger assistant receive an enhanced check

Are children allowed to carry emergency meds with them on transport and will escort administer it?

Yes however they must be stored in a secure bag with their name on, and the passenger assistant /driver must be notified if a child is carrying medication. Passenger Transport staff do not administer emergency medication and will in the event of a medical emergency call 999 and following emergency services advice. All passenger assistants have basic First Aid Trained.

Will escort/Drivers be wearing PPE?

PPE is provided to all PAs and drivers in line with agreed Safe System of Work; it is not mandatory for PAs or drivers to wear PPE if they do it is their preference to do so.

